

How do I purchase The Skills to Foster?

You can make a purchase directly on our [website](#) using a credit or debit card, securely processed through Stripe. Alternatively, you can request an invoice by [emailing us](#).

Can I preview the course before purchasing?

A recording of the [pre-launch webinar](#) is available to view. The recording offers an overview of the course content and the eLearning platform. For a more in-depth look, [schedule a one-to-one](#) session with a member of our team via Microsoft Teams.

How many trainer logins can I have with my package?

Included in your package are three (four for purchases of 80 licences or more) 'power-user' profiles for your trainers and administrators to access the platform. We recommend using shared mailboxes where possible.

What is the smallest package I can purchase?

Our smallest package includes licences for up to 15 applicants to access The Skills to Foster for 12 months, along with access for up to three power users, allowing your trainers to view and deliver the course.

How long does my licence last?

Licences are based on a one-year cycle and can be renewed towards the end of the 12 months or at any time after.

What will happen to any remaining licences at the end of the 12 months?

Ten per cent of any remaining licences can be rolled over to the following year. Services are encouraged to purchase a number of licences based on the training figures of the previous year.

When do the applicant licences begin?

Applicants have access for 12 months from the date they are added to the system. This timescale should provide them with access to the materials for a period that extends beyond their preparation process.

Can a household share a licence?

The course is designed for each applicant to have their own access to the platform, as well as their own copy of the workbook. This will also be helpful in transferring information over to the assessment process.

Can we top up licences throughout the year?

Yes, should you require additional licences throughout the year, you are able to make a 'top up' purchase at the same rate.

Can The Fostering Network deliver the course to our applicants?

The Fostering Network offers [open access and commissioned courses](#) for services to purchase for their applicants to receive training. [Contact our team](#) to discuss options.

What happens after I purchase?

Your 'power users' will be added to the eLearning platform and given access to The Skills to Foster. Induction guides and recordings of use and functionality are available, or join one of our live sessions. Once on the platform, the Trainer Guide Introduction is the best place to start.

How can applicants gain access to the platform?

Power users can allocate the purchased licences to applicants. A step-by-step guide demonstrating how to allocate licences is available, both as a video recording and a PDF document.

How much is the Train the Trainer course?

The latest pricing for the Train the Trainer course, along with all other training offered by The Fostering Network, is available on our [website](#). Train the Trainer is available as a commissioned course and open access course.

When are the materials updated?

Materials are updated as necessary in response to changes in legislation, best practices, or new research. In addition, all materials undergo an annual review. Purchasers will be notified of any updates.

Is there ongoing support available?

Regular The Skills to Foster virtual forums will be held for all purchasers. The forums provide ongoing support, updates, training tips, peer support, and practical guidance, while also offering a space for feedback and collaboration.

Can I download any of the material?

The applicant's Reflective Workbook and Trainer Handouts are available as downloadable files, which can be used digitally or printed for convenience.

How can power users view applicants progress on the courses?

Your dashboard provides a space for reporting on activities of your applicants. You can also navigate to 'User personal summary' in the 'User management' section.

Is there a kinship specific section?

The Skills to Foster materials are designed to be suitable for both mainstream and kinship prospective foster carers, with key distinctions highlighted where relevant. A dedicated kinship-specific version of the course will be available in the near future.

If you did not find what you were looking for, we are here to help.

Please contact us at elearningplatform@fostering.net and a member of our team will be happy to assist you.